

KSIS ALERT: Issue Alert on Firefox 17

Subject	KSIS ALERT: Issue Alert on Firefox 17
From	Welch, Leigh - Division of Enterprise Data
To	All State KSIS Contacts
Sent	Monday, November 26, 2012 3:47 PM

ALERT KSIS Points of Contact: KDE received this issue alert from Infinite Campus earlier today.

ISSUE ALERT: The newest release of Mozilla's Firefox 17 has caused an issue with WYSIWYG editor screens in Infinite Campus. For example, on the Assignments screen, the SAVE buttons are not responsive.

WORKAROUND: Please use Firefox 16 or IE9 as alternatives until this issue can be resolved.

FIX: This issue is being tracked by the IC development team as SIS-61030. We hope to have an RX available soon. No ETA at this time has been provided.

Thank you for your understanding and patience as we work to resolve this issue. We apologize for any inconvenience this may have caused.

LeighAnn Welch

Resource Management Analyst
Office of Knowledge, Information and Data Services (KIDS)
Kentucky Department of Education
Phone: (502) 564-2020, ext. 477
leigh.welch@education.ky.gov